

QUALITY POLICY

Our *mission* is to **build excellence** in a sustainable and innovative way.

Our *attitude* is to **get it right the first time**.

Ghella guarantees a suitable, adequate and effective Quality Management System, continuously improving **performances** and developing **sustainability**, while applying our Risk Management approach.

Our **compliance** to requirements is ensured through:

- statutory obligations, standards, specifications and codes of practice;
- exceeding the expectations of the client and all stakeholders, offering a state of the art work;
- transparency and communication of lessons learnt aiming for continual improvement;
- implementation of an effective and efficient Quality Management System, to achieve our Quality goals, measuring regularly the performances;
- continuous control of the entire production process, through detailed planning, followed by compliance and quality control tools;
- research and development of innovative technologies to optimize quality;
- provide suitable and skilled resources to develop, maintain and spread our Quality culture.

This Policy is a formal Management declaration implemented by a Quality Management System compliant with the requirements of **ISO 9001**.

This Policy is communicated to our employees and it is **available to all stakeholders**.

It is assessed regularly during the Management System Review, in consistency with the company's **mission** and **vision**.

Giandomenico Ghella
Chairman, July 2018

